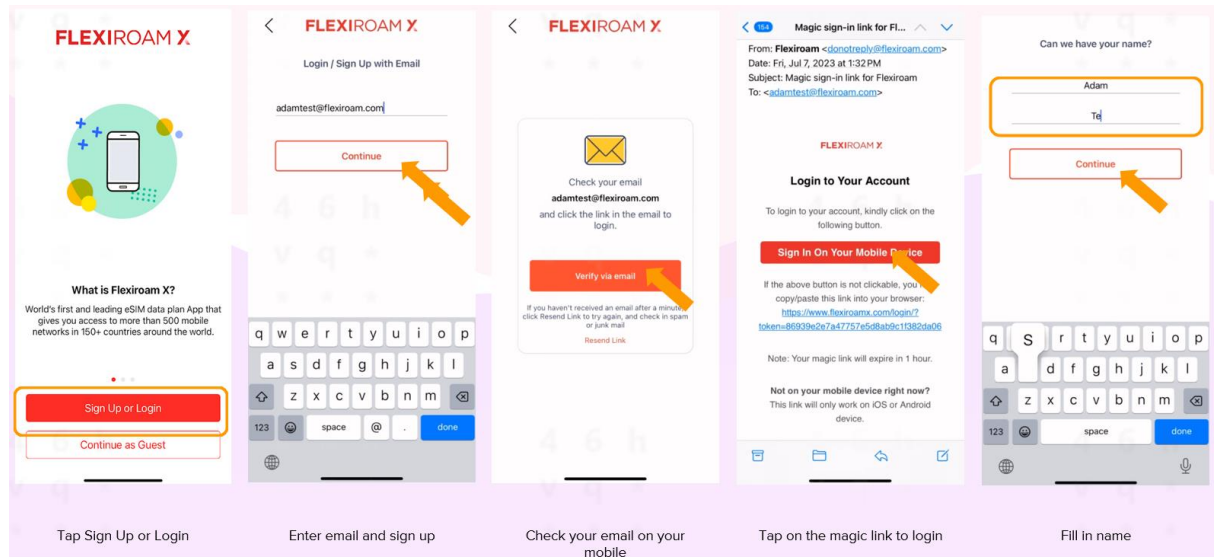
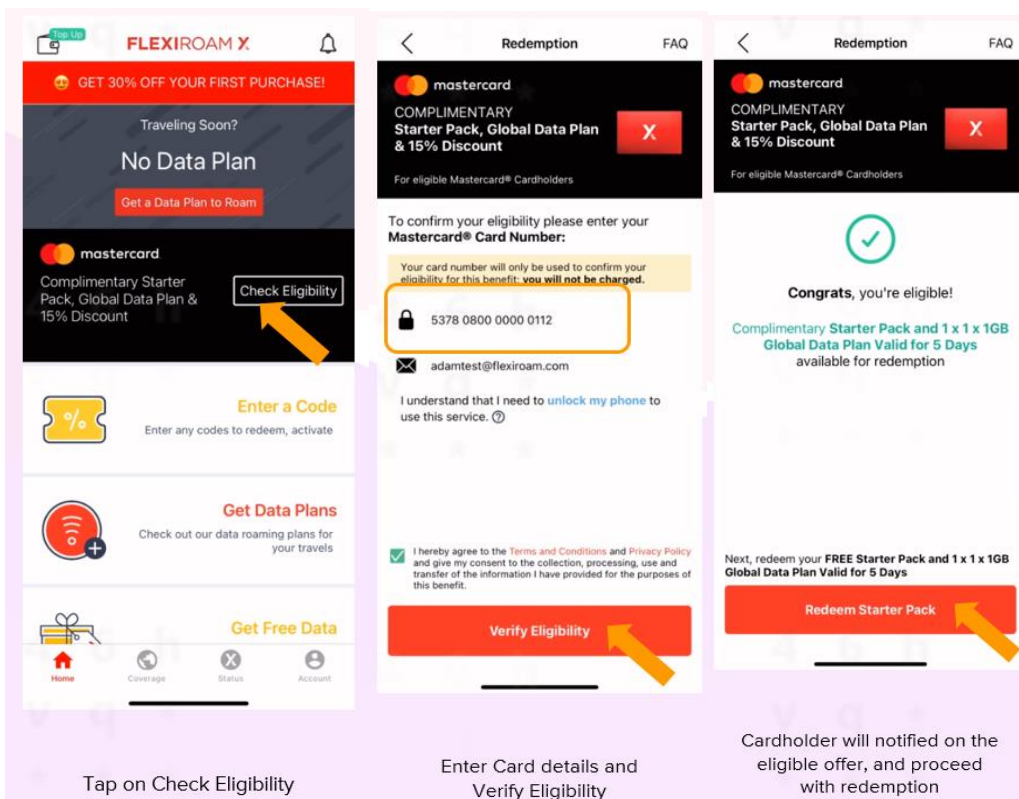


How to redeem your Global Data Roaming benefit

1. Download the FlexiroamX app and set up an account:



2. Click on 'Check Eligibility' and enter your 16-digit 90°N Mastercard card number and registered email address.



3. If your phone is:
 - a) **eSIM compatible:** Your starter pack will be delivered in **eSIM format**. Please follow the instructions in section 3a to complete your setup.
 - b) **not eSIM compatible:** Your starter pack will be delivered in **physical SIM card format**. Please follow the instructions in section 3b to complete your setup.

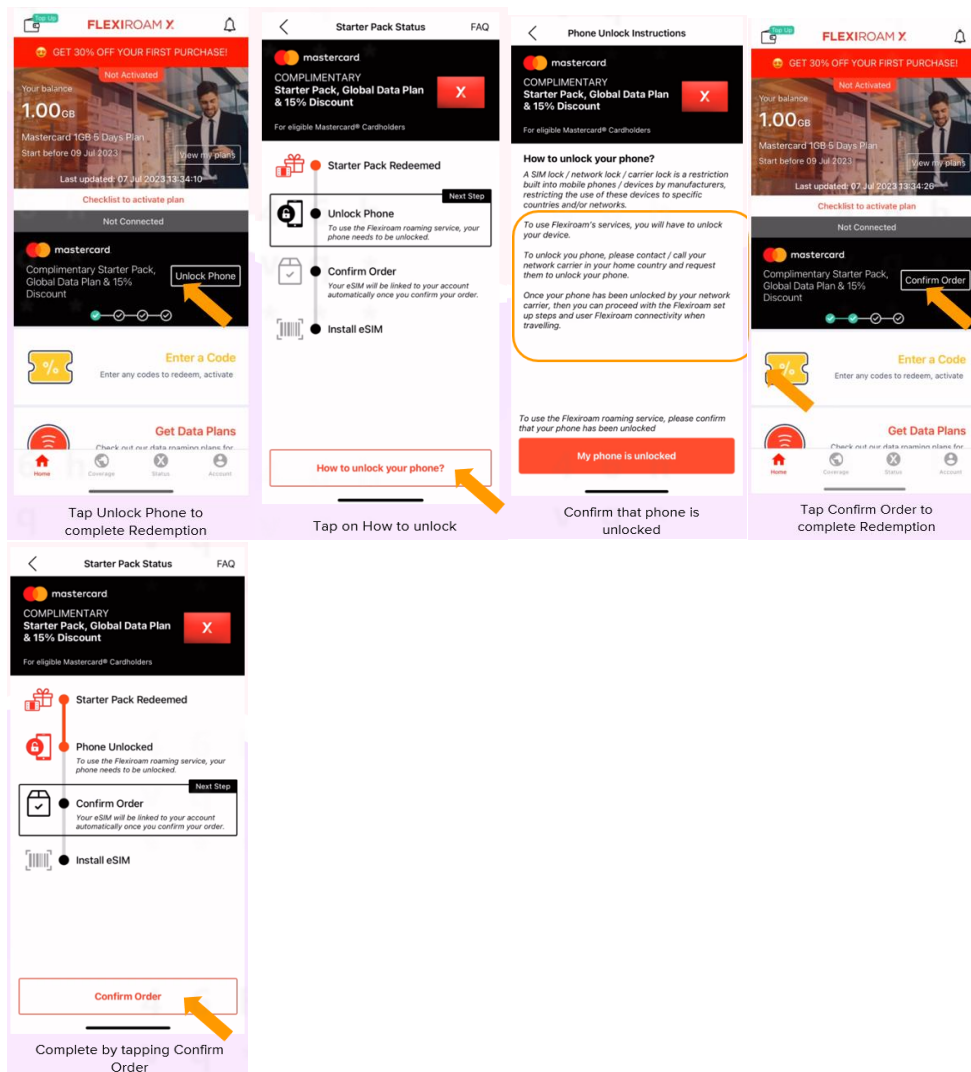
3a. eSIM format

1. Redeem your eSIM

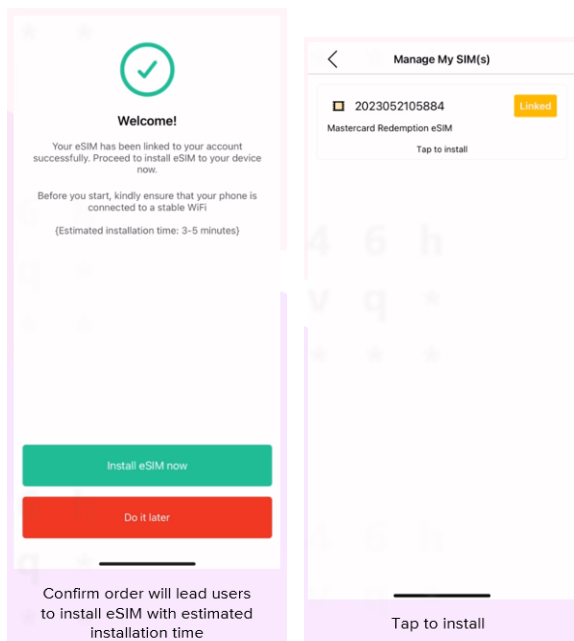
The process consists of four main steps:

- Step 1: Product Page** - Shows the 'X eSIM' product with 'Instant activation' and a price of 'US\$0.00'. It includes a list of supported devices under 'Flexiroam eSIM' and 'Flexiroam eSIM is only available for these eSIM supported devices:'.
 - iOS:** iPhone XR, iPhone XS, XS Max, XS Max Global, iPhone 11, 11 Pro, 11 Pro Max, iPhone SE 2020, iPhone 12, 12 Mini, 12 Pro, 12 Pro Max, iPhone 13, 13 Mini, 13 Pro, 13 Pro Max, iPhone 14, 14 Plus, 14 Pro, 14 Pro Max, iPad Pro 12.9-inch (3rd, 4th Gen), iPad Pro 11-inch (1st, 2nd Gen), iPad Air (3rd, 4th Gen), iPad (7th, 8th Gen), iPad mini (5th Gen).
 - Android:** Pixel 2, Pixel 2 XL, Pixel 3, Pixel 3 XL, Pixel 3a, Pixel 3a XL, Pixel 4, Pixel 4a, Pixel 4 XL, Pixel 5, Pixel 5a, Pixel 6, Pixel 6a, Pixel 6 Pro, Pixel 7, Pixel 7 Pro, Samsung Galaxy S20, S20+, S20 Ultra, S21, S21+ 5G, S21 Ultra 5G, S22, S22+, S22 Ultra, Samsung Galaxy Fold LTE (SM-F900F model), Galaxy Huawei P40, P40 Pro, P50 Pro, Mate 40 Pro.
- Step 2: Selection** - A screen titled 'Get Starter Pack(s)' showing the selected 'X eSIM' with 'Instant activation' and 'US\$0.00'.
- Step 3: Confirmation** - A 'Redemption Summary' screen showing the item and price, with a 'Confirm Redemption' button highlighted by a yellow arrow.
- Step 4: Success** - A confirmation screen with a green checkmark and the message: 'Redemption successful. 1 x 1 x 1GB Global Data Plan Valid for 5 Days has been added to your account. Next, unlock your phone to receive your Starter Pack.' with a 'Continue' button.

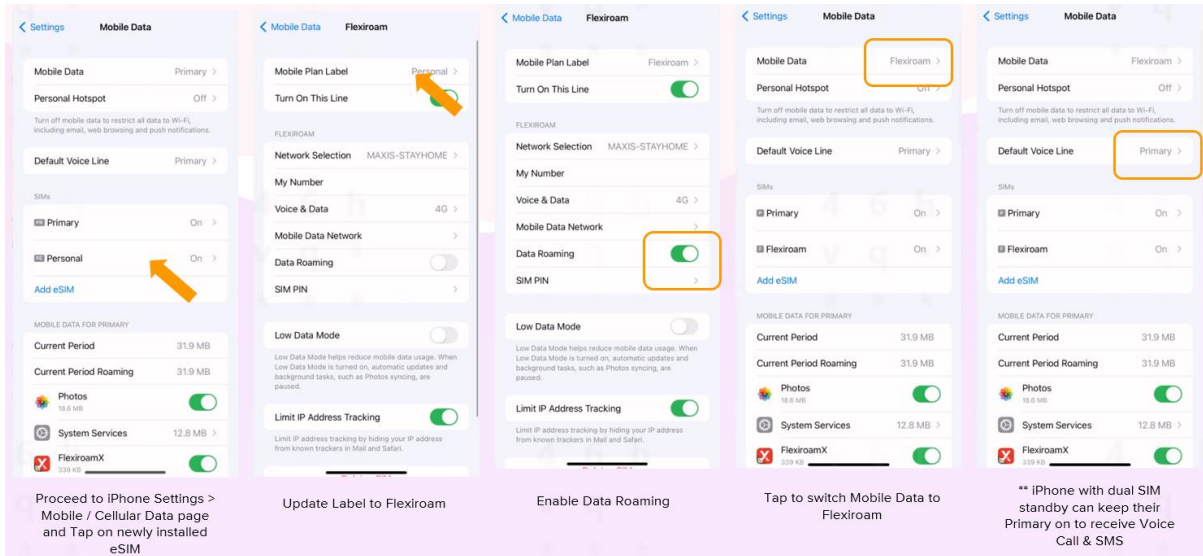
2. Unlock phone check and confirm order



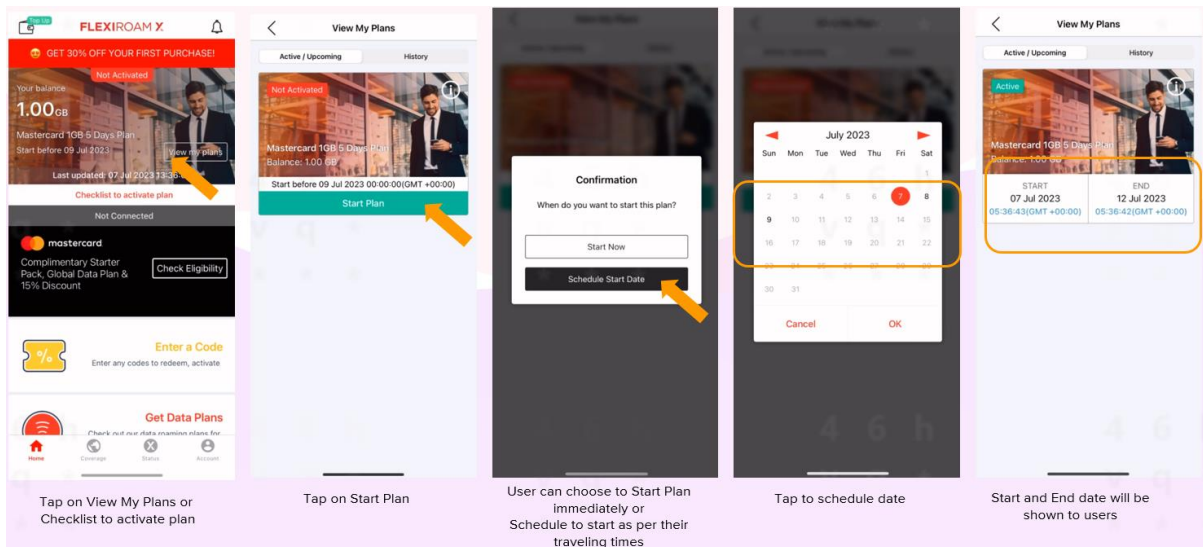
3. Install eSIM



4. Enable Data Roaming

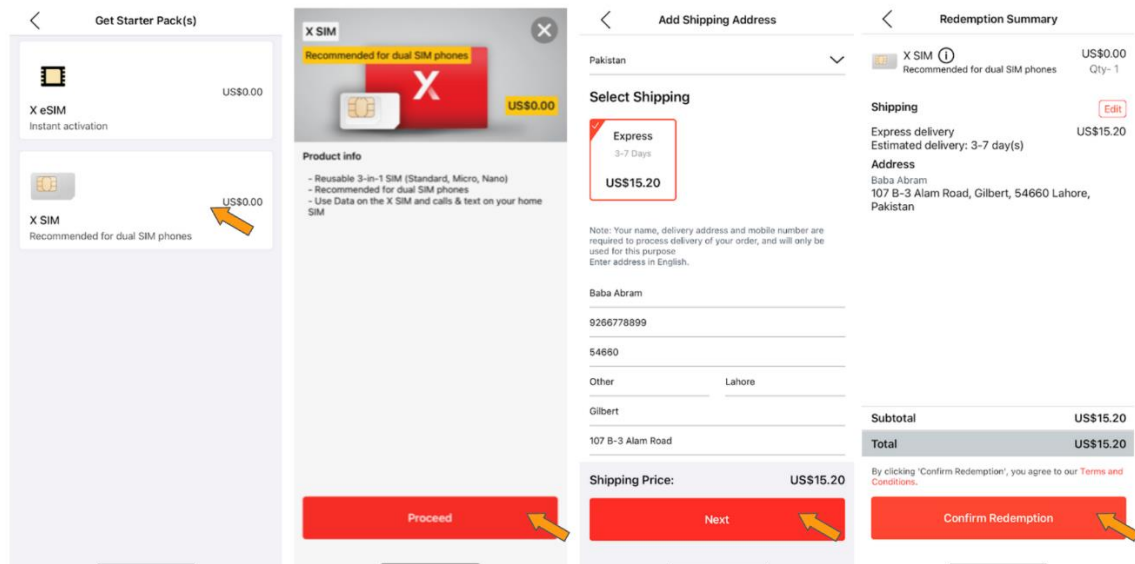


5. Activate data plan – you can choose to start now or schedule a start date.

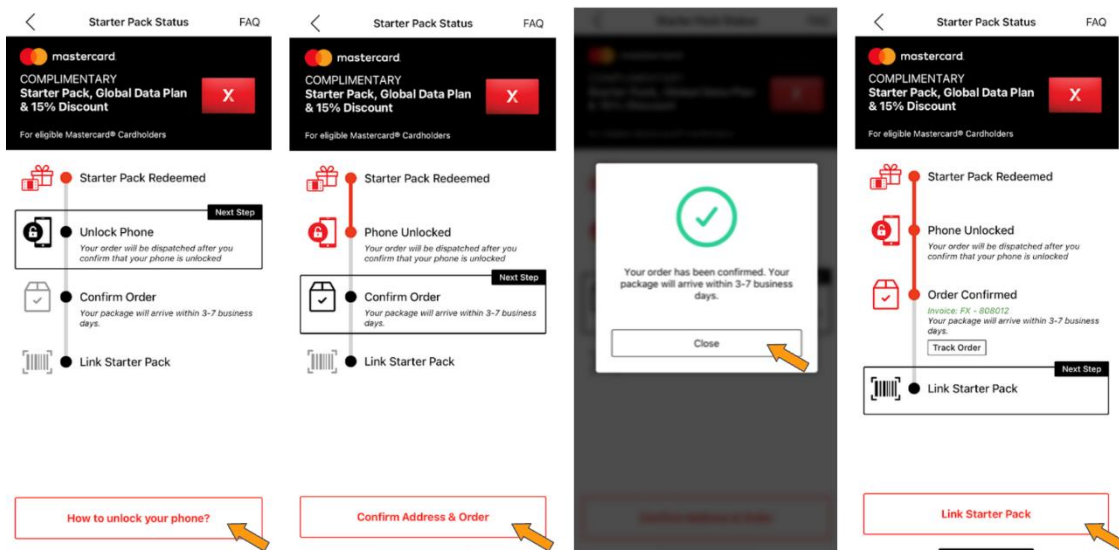


3b. physical SIM card format

1. Arrange for physical SIM card delivery
 - For standard sim card post delivery is free
 - For express delivery there will be a cost to customer



2. Install the physical SIM card and link to Starter pack



3. Enable Data roaming to access to start using

For more Information and Terms and Condition, please visit
<https://mastercard.flexiroam.com/mastercard/tutorials>