How To Display Your SGQR Label

1 **Display only one SGQR label per point-of-sale.**

Scan the QR code or access _https://www.nets.com.sg/multiple-sgqr_ to report an issue if you have more than one SGQR label per point-of-sale.

2 **Do not place any additional frames or branding materials on the SGQR label.**

Only plain frames are allowed.

3 **Use only your SGQR label to accept QR payments.**

Ask your merchant acquirer if they can provide you with an SGQR label in place of non-SGQR labels.

Contact your merchant acquirer if:

- the **address of your place of business has changed**;
- you require a **new SGQR label for your current place of business**; or
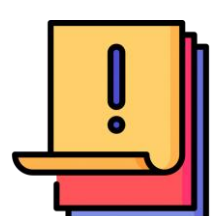- you require an **SGQR label to replace your non-SGQR labels**

Your merchant acquirer is the financial institution (e.g. bank) which processes your payment transactions.

You may scan the QR code or access https://go.gov.sg/yk40nw to find out the list of SGQR merchant acquirers.

Reminder!

- Make sure that your merchant app or payment terminal is set up correctly, and always check for a notification that payment is successful, before releasing goods to customers.

- Should there be any erroneous payment, please contact your merchant acquirer for assistance.

Question?

Reach out to your merchant acquirer if you have further questions.

The images shown are for illustration purposes only.

DON'T

Multiple SGQR labels with the same SGQR ID* or registered under the same UEN, should not be displayed at a single point-of-sale.

1

* *The SGQR ID is located at the top-right corner of the SGQR label.*

The SGQR label should not be surrounded by any additional frames or marketing materials.

2

Do not display non-SGQR labels

Other non-SGQR labels (e.g. PayNow QR labels registered under your corporate account, or proprietary QR labels) should not be displayed if your merchant acquirer is an SGQR member. They should provide you with an SGQR label.

3

SGQR

Scan the QR code for more information regarding SGQR or access https://go.gov.sg/6ajf2e

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