

# **User Guide on how to apply for Singapore Savings Bonds via OCBC ATMs**

## Instructions Guide

Step 1: Insert ATM card and enter PIN number

Step 2: Select **"MORE SERVICES"**

Step 3: Select **"INVESTMENT SERVICES"**

Step 4: Select **"SGS T-BILL/ BOND/ SAVINGS BOND"**

Step 5: Select **"SINGAPORE SAVINGS BOND APPLICATION"**

Step 6: Read and confirm that you agree to the Terms and Conditions for this service

Step 7: Review the Savings Bond details then click on **"TO CONTINUE, PRESS"**

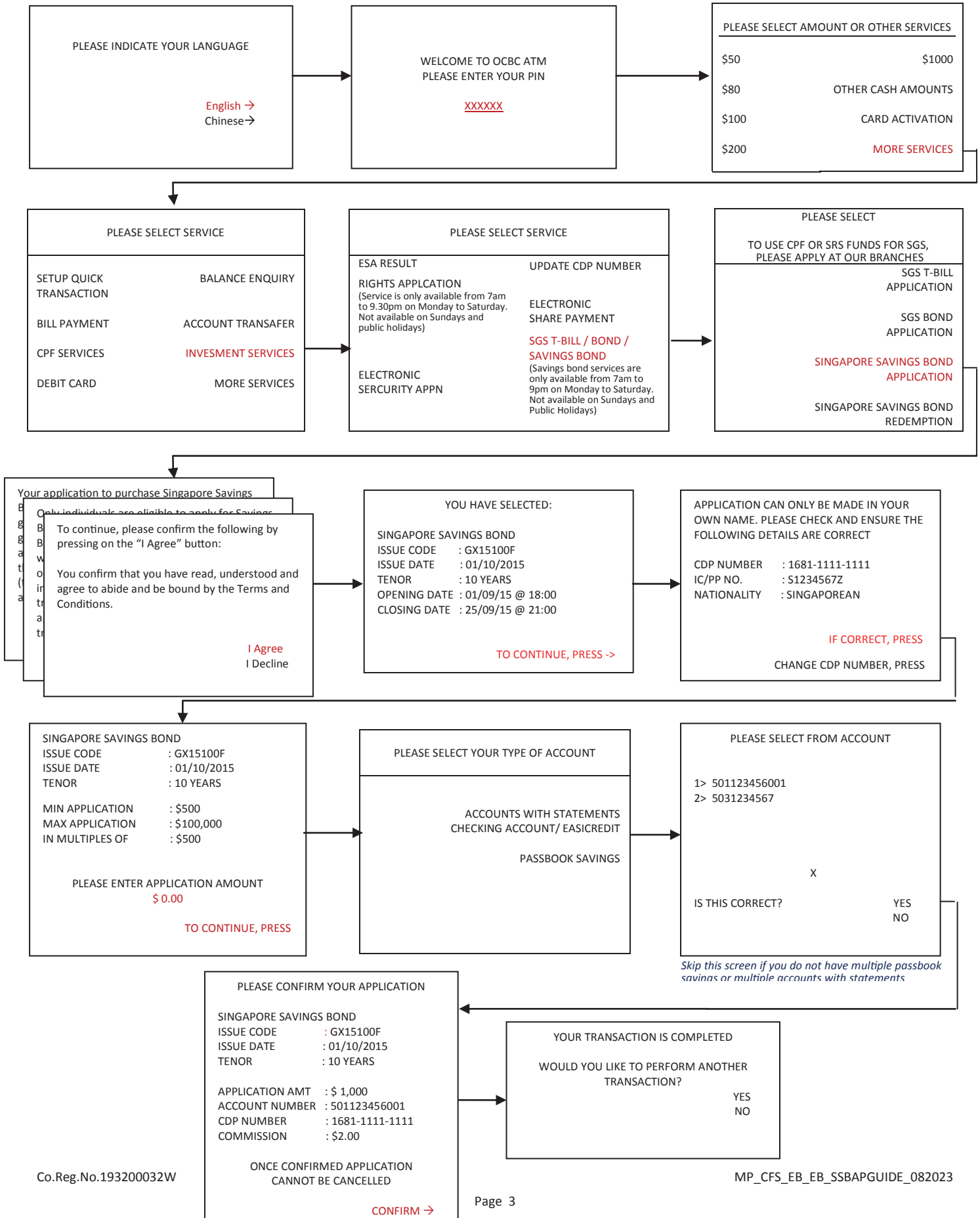
Step 8: Verify your CDP account details and click on **"IF CORRECT, PRESS"**

Step 9: Enter your application amount and click on **"TO CONTINUE, PRESS"**

Step 10: Select your type of account and account number

Step 11: Verify your application details and then click on **"CONFIRM"** to submit your application

# Singapore Savings Bond Application Screen Flow



## Frequently Asked Questions

### 1. What if my CDP account information is not found in OCBC's system?

You will be prompted to enter your CDP Securities account number and it will be saved in OCBC Bank's record for your future applications and redemptions.

PLEASE ENTER YOUR OWN CDP SECURITIES ACCOUNT NUMBER (12 DIGITS)	
XXXXXXXXXXXX	
NOTE: YOUR CDP NO WILL BE KEPT IN BANK'S RECORD FOR YOUR FUTURE APPLICATION / REDEMPTION	
IS THIS CORRECT?	YES NO

### 2. How do I update the CDP account number if the CDP account shown on the ATM screen is wrong?

You can select "CHANGE CDP NUMBER, PRESS" option to update your CDP Securities account number in the bank's record.

### 3. Why did the ATM screen show "You have selected an invalid CDP account"?

You may have entered an invalid CDP account number. Please note that applications or redemption for Singapore Savings Bond can only be made using your own CDP account.

Please check with CDP for more information on your CDP account.